

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
	Title	Original		2	16	Original	
Preface	1	1 st Rev.		2	17	Original	
Preface	2	12 th Rev.	*	2	18	Original	
Preface	3	8 th Rev.	*	2	19	4 th Rev.	
Preface	3.1	6 th Rev.	*	2	20	Original	
Preface	4	Original		2	21	2 nd Rev.	
Preface	5	Original		2	22	1 st Rev.	
1	1	Original		2	23	Original	
1	2	Original		2	24	Original	
1	3	Original		2	25	1 st Rev.	*
1	4	Original		2	26	Original	
1	5	Original		2	27	Original	
1	6	Original		2	28	Original	
1	7	Original		2	29	Original	
2	1	Original		2	30	Original	
2	2	Original		2	31	Original	
2	3	Original		2	32	Original	
2	4	Original		2	33	1 st Rev.	*
2	5	Original		2	34	Original	
2	6	Original		2	35	2 nd Rev.	*
2	7	Original		3	1	Original	
2	8	Original		4	1	1 st Rev.	*
2	9	Original		4	2	Original	*
2	10	Original		4	3	Original	*
2	11	Original		4	4	Original	*
2	12	Original		4	5	Original	*
2	13	Original		4	6	Original	*
2	14	Original		4	7	Original	*
2	15	Original		4	8	Original	*

* - indicates those pages included with this filing

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



CHECK SHEET, (CONT'D)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION	
5	1	Original	6	17	1 st Rev.	
5	2	Original	6	18	2 nd Rev.	
5	3	Original	6	19	1 st Rev.	
5	4	Original	6	20	1 st Rev.	
5	5	Original	7	1	Original	
5	6	Original	7	2	1 st Rev.	
5	7	Original	7	3	1 st Rev.	
5	8	Original	7	4	1 st Rev.	
5	9	Original	7	5	1 st Rev.	
5	10	Original	7	6	1 st Rev.	
5	11	Original	7	7	1 st Rev.	
5	12	Original	7	8	1 st Rev.	
5	13	Original	7	9	1 st Rev.	
5	14	Original	7	10	1 st Rev.	
5	15	Original	7	11	1 st Rev.	
5	16	Original	7	12	1 st Rev.	
5	17	Original	7	13	1 st Rev.	
5	18	Original	7	14	1 st Rev.	
5	19	Original	7	15	1 st Rev.	
6	1	1 st Rev.	7	16	1 st Rev.	*
6	2	1 st Rev.	7	17	1 st Rev.	*
6	3	1 st Rev.	7	18	2 nd Rev.	
6	4	1 st Rev.	7	19	2 nd Rev.	
6	5	1 st Rev.	7	20	1 st Rev.	
6	6	1 st Rev.	7	21	1 st Rev.	
6	7	1 st Rev.	7	22	5 th Rev.	*
6	8	1 st Rev.	7	22.1	Original	*
6	9	1 st Rev.	7	22.2	Original	*
6	10	1 st Rev.	7	23	1 st Rev.	
6	11	1 st Rev.	7	24	4 th Rev.	
6	12	1 st Rev.	7	25	1 st Rev.	
6	13	1 st Rev.	7	26	4 th Rev.	*
6	14	1 st Rev.	7	27	3 rd Rev.	*
6	15	1 st Rev.	7	28	1 st Rev.	
6	16	1 st Rev.	7	29	1 st Rev.	*

* - indicates those pages included with this filing

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



CHECK SHEET, (CONT'D)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
7	30	1 st Rev.	10	4	Original
7	31	Original	10	5	1 st Rev.
7	32	Original	10	6	1 st Rev.
7	33	1 st Rev. *	10	7	Original
7	34	Original *	10	8	Original
7	35	Original *	10	9	3 rd Rev. *
7	36	Original *	10	10	Original
7	37	Original *	11	1	Original
7	38	Original *	11	2	Original
7	39	Original *	11	3	1 st Rev.
7	40	Original *	11	4	2 nd Rev. *
7	41	Original *	11	5	Original
7	42	Original *	11	6	Original *
7	43	Original *	11	7	Original *
7	44	Original *	12	1	Original
7	45	Original *	13	1	Original
7	46	Original *	14	1	Original
7	47	Original *	15	1	1 st Rev. *
8	1	Original	16	1	Original
8	2	Original	16	2	Original
8	3	Original	16	3	Original
8	4	Original	16	4	Original
8	5	Original	16	5	Original
8	6	Original	16	6	Original
8	6.1	Original	16	7	Original
8	6.2	2 nd Rev.	16	8	Original
8	7	3 rd Rev.	16	9	Original
8	8	3 rd Rev.	16	10	Original
8	9	3 rd Rev.	16	11	Original
8	10	2 nd Rev.	16	11.1	Original
9	1	1 st Rev. *	16	12	Original
9	2	Original *	16	13	Original
10	1	Original	16	14	Original
10	2	Original	16	15	Original
10	3	Original	16	16	Original

* - indicates those pages included with this filing

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Return Check Charge

A charge of \$25.00 will be assessed, in accordance with Kentucky law, for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.

(C)

(I)

(C)

|

|

|

|

|

|

(C)

2.7 Allowances for Interruptions in Service

2.7.1 General

(A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

(B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.10 Reserved for Future Use

(D)

2.11 Transfers and Assignments

(D)

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.14 Cancellation or Modification of Service by Customer

- 2.14.1 Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- 2.14.2 Business Customers may cancel service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- 2.14.3 The Customer cancels service before the Company completes installation of the Service and at the time of cancellation the Company has incurred any expense in installing services or preparing to install service that it would not otherwise have incurred, a charge equal to the cost the Company incurred will apply. In no case will this charge exceed the charge for the minimum period of service ordered, including installation charges and non-recurring charges and all amounts others may charge the Company that would have been chargeable to the Customer had service been initiated.
- 2.14.4 If the Customer cancels service after the Company has completed installation, the charge set forth in Section 2.14.3 will apply to the extent the Company has not yet recovered the costs described in Section 2.14.3. In addition, the minimum service period obligations will apply regardless of whether service has been initiated and the charges due.
- 2.14.5 In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

2.15 Expiration of Term Plan Options

At the expiration of the initial term as specified in a Customer Specific Term Plan, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party in accordance with the agreement terms. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term plan shall survive such termination.

2.16 Excessive Short Duration Calls

If 15% or more of 1+ Long Distance and 8xx Toll Free domestic completed calls are equal to or less than 6 seconds in length, during any Billing Cycle, there will be an additional charge of \$0.01 per Short Duration Call, for the number of calls above 15%.

(N)
|
|
|
(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges¹

(N)

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary Interexchange carrier (PIC) code.

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
First Line	\$42.00	\$73.00
Each Additional Line	\$15.00	\$22.00
Line Change Charge		
First Line	\$35.00	\$48.00
Each Additional Line	\$12.00	\$14.00
Secondary Service Order Charge	\$15.00	\$20.00

4.2 Maintenance Visit Charges¹

(N)

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician

Initial 15 minute increment	\$30.00
Each Additional 15 minute increment	\$14.00

4.3 Restoration of Service¹

(N)

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$15.00	\$20.00

¹ Effective November 21, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(N)
|
(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.4 Custom Billing Reports

(N)

4.4.1 General

A. Custom Billing Services - Monthly

Requests for special billing services that are not currently identified as options in the Access Point, Inc. billing system will require an additional fee identified below.

B. Billing Report Changes

Any modification of billing formats.

C. Bill Image CD Copy

PDF image of the bill placed on a CD.

D. Call Detail CD Copy

Call detail in comma delimited format placed on a CD. There is a set up fee for this service.

E. Call Detail E-Mail File

Call detail in comma delimited format e-mailed on a monthly basis.

4.4.2 Rates

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$10.00	\$75.00
Billing Report Changes	\$0.00	\$25.00
Bill Image CD Copy	\$20.00	\$0.00
Call Detail CD Copy	\$20.00	\$10.00
Call Detail E-Mail File	\$5.00	\$20.00

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.5 POTS Services

(N)

4.5.1 General

A. New Line Install

Installation is to D-Marc only. A separate charge applies to jacks/wiring.

B. Change Fee

Changes to Existing POTS service which includes class of service changes, feature changes, listing changes, disconnects, etc. This fee is per service order request and when changes are made to pending new service requests.

C. Traffic Study

Measures the amount of traffic a line receives, also known as a busy line study.

D. Busy Line Verification

This charge applies when end users request customer service to verify if a line called is busy.

E. Jacks and Wiring

Installation of a new telephone jack and the wiring to support it. Applies to inside wiring beyond the d-marc in a building, whether a new or existing structure.

F. Premise Work Charge

Applies when a post-installation site visit to the customer's premise is required. Does not apply to maintenance or repair visits.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.5 POTS Services, (Cont'd.)

(N)

4.5.1 General, (Cont'd.)

G. Dual Service

Applies when local phone service is being transferred to a new location and the customer requests that service be operating at both locations for a temporary period.

H. Change Fee (post-FOC)

Applies to customer requests to modify an order that is in progress after a FOC has been delivered.

4.5.2 Rates

	<u>Nonrecurring Charge</u>
New Line Install	
Initial Line	\$95.00
Additional Line	\$36.00
Change Fee	\$20.00
Change Fee (post-FOC)	\$100.00
Traffic Study (per line)	\$50.00
Busy Line Verification	\$7.50
Jacks and Wiring	
Initial Jack	\$85.00
Additional Jack	\$65.00
Premise Work Charge	
First Hour	\$184.00
Each Additional 30 Min.	\$45.00
Dual Service	\$24.00
per line, in addition to monthly service charges	

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.6 T-1 Services

(N)

4.6.1 General

A. Customer Premise - Site Visit

Installation of API supplied equipment at customer site, includes testing, activation, and tuneup when applicable.

B. T-1 Change Fee

Changes to existing T-1 service which includes reconfiguration, adding new service to existing T-1, disconnects to the T-1. This fee applies per service order request.

C. T-1 Feature Change

Applies to adding, removing or modifying features. It does not include charges for additional service being ordered. Rate applies per the service order request.

D. Order Modification Fee (pre-FOC)

Applies to customer requests to modify an order that is in process prior to an FOC being delivered.

E. Order Modification Fee (post-FOC)

Applies to customer requests to modify an order that is in process after an FOC has been delivered.

F. Order Cancellation Fee (post-FOC)

Applies to customer requests to cancel an order that is in process after an FOC has been delivered.

G. After Hours Activation

Applies when customer requests to activate or turn-up a T-1 outside of normal business hours of 8:00 am to 5:00 pm. This service charge applies per T-1 circuit and is available during 6:30 am to 8:00 am and 5:00 pm to 7:00 pm local time.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.6 T-1 Services, (Cont'd.)

(N)

4.6.2 Rates

	<u>Nonrecurring Charge</u>
Customer Premise Visit	
Initial 2 Hours	\$225.00
Additional hour	\$90.00
T-1 Change Fee	\$150.00
T-1 Feature Change Fee	\$25.00
Order Modification Fee (pre-FOC)	\$100.00
Order Modification Fee (post-FOC)	\$250.00
Order Cancellation Fee (post-FOC)	\$495.00
After Hour Activation	\$750.00

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.7 Common Charges

(N)

4.7.1 General

A. Maintenance Work Charge

Premise visit that requires maintenance of service.

B. Inside Wiring Voice/Data service - Option 1

Installation of inside wiring for a voice/data solution requires CAT 5e PVC cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

C. Inside Wiring Voice/Data service - Option 2

Installation of inside wiring for a voice/data solution requires CAT 5e Plenum cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

D. D-MARC Extension Voice/Data Service

Up to 300 ft, d-marc extension using CAT 5e Plenum cable with jack termination, includes site visit.

E. Missed Appointment Fee

When customer is not present to receive installation or other work related to a service order that results in a premise visit.

F. Customer Premise Site Survey (per location)

Applies with a premise visit occurs in order to conduct a visual inspection of the facility, gather and record information necessary to complete design of customer solution.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.7 Common Charges, (Cont'd)

(N)

4.7.2 Rates

	<u>Nonrecurring Charge</u>
Maintenance Work Charge	
First Hour	\$184.00
Additional hour	\$90.00
Inside Wiring Voice Data Option 1	\$200.00
Inside Wiring Voice Data Option 2	\$245.00
D-Marc Extension Voice/Data	\$375.00
Missed Appointment Fee	\$150.00
Customer Premise Site Survey	\$225.00

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones¹

(N)

7.7.1 General

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

7.7.2 Regulations

- (A) CPPT Lines will be provided only to Aggregators certificated by the Kentucky Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 7.7.4 of this tariff.
- (C) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (D) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" as adopted in Docket No. U-213322 and any other rules or regulations the Commission may require.

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
|
(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones¹, (Cont'd.) (N)

7.7.3 Rates and Charges

Service is provide at Business Flat Rate Local Exchange Service rates and charges as specified in Section 7.3 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the tariff.

7.7.4 Optional Features - The following optional features are provided with Access Point Access Line service:

(A) Unrestricted Service - No blocking or screening provided.

Unrestricted, Per Outward Line	ICB
Unrestricted, Per Two-Way Line	ICB

(B) Screening Option A - With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

Screening Option A, Per Outward Line	ICB
Screening Option A, Per Two-Way Line	ICB

(C) Screening Option B - With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, seven digit local, 1+ Expanded Local Calling Area, 1+ DDD and 976 calls.

Screening Option B, Per Outward Line	ICB
Screening Option B, Per Two-Way Line	ICB

(D) Screening Option C - With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, 1+ Expanded Local Calling Area, and 976 calls.

Screening Option C, Per Outward Line	ICB
Screening Option C, Per Two-Way Line	ICB

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.9 BusinessPoint, (Cont'd.)

7.9.2 Rates

A. Monthly Service Fee per Line: BusinessPoint Basic - Zones 1-3

Month to Month	\$40.00
1 Year	\$36.00
2 Years	\$35.00
3 Years	\$34.00

B. Usage Rate per Minute

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

C. Features

BusinessPoint Basic includes any two Standard and/or Deluxe features¹.

(N)

For optional individual local calling features and feature packages (See Section 7.13)¹.

(N)

1. Complimentary Features – no charge

(N)

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

2. Star Features - \$1.00 Per Occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)
These Features are also available on a monthly subscription basis as a Standard Feature.	

(N)

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.9 BusinessPoint, (Cont'd.)

(N)

7.9.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

3. Standard Features - \$5.00 monthly fee per feature, per line

Call Block	Call Pickup
Call Forward Variable	Call Forwarding Variable Multi-Path
Call Forward Busy Line	Call Forward Busy Line Multi-Path
Call Forward Don't Answer	Call Forward Don't Answer Ring Control
Ring Control	Call Forward Don't Answer Multi-Path
Call Return	Preferred Call Forwarding
Call Selector	Remote Access to Call Forwarding
Call Trace	Speed Dialing - 8 Number
Call Waiting	Speed Dialing - 30 Number
Repeat Dialing	Selective Class of Call Screening
Three Way Calling	Three Way Calling with Transfer
User Transfer - Conferencing	User Transfer - Conference w/ Hold

4. Deluxe Features - \$7.50 monthly fee per feature, per line

Caller ID - Number Only
Caller ID - Name and Number
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID - Number Only (with ACR)
Enhanced Caller ID - Name and Number (with ACR)
Hunting
Star 98 Access

5. Unlimited Feature Package - Choose any Features

Monthly Fee per Line: \$9.00

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.9 BusinessPoint, (Cont'd.)

(N)

7.9.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

6. Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976 and other Information Services.

Monthly fee per line:

Option 1 - \$5.50

Option 4 - No Charge

Option 2 - \$5.50

Option 5 - \$1.50

Option 3 - \$5.50

Option 6 - \$3.50

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 – LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.13 Local Service Features¹

(N)

The features and feature packages listed below are optional calling features and feature packages available when the Customer subscribes to one of the following Services: BusinessPoint, BUSINESSPOINT Centrex, or BusinessPoint PBX.

Star Features - \$1.00 Per Occurrence

*57 Call Trace

*69 Call Return

*66 Busy Redial

*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

Standard Features - \$5.00 monthly fee per feature, per line

Call Block

Call Selector

Call Pickup

Call Trace

Call Return

Call Waiting

Repeat Dialing

Three Way Calling

Speed Dialing – 8 number

Three Way Calling with Transfer

Speed Dialing – 30 number

User Transfer- Conferencing

Call Forward Variable

Call Forward Busy Line

Call Forward Don't Answer

Preferred Call Forwarding

Remote Access to Call Forwarding

Selective Class of Call Screening

Call Forwarding Variable Multi-Path

Call Forward Busy Line Multi-Path

Call Forward Don't Answer Ring Control

Call Forward Don't Answer Multi-Path Ring Control

User Transfer – Conference w/ Call Pickup

User Transfer – Conference w/ Hold and Call Pickup

Complimentary Features – no charge

Block Caller ID

Deny Repeat Dial

Deny Call Return

Deny Select Forward

Deny Call Trace

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.13 Local Service Features¹, (Cont'd.)

(N)

Deluxe Features - \$7.50 monthly fee per feature, per line

Caller ID - Number Only

Caller ID - Name and Number with ACR

Distinctive Ring - 1 Telephone Number

Distinctive Ring - 2 Telephone Numbers

Enhanced Caller ID with ACR

Enhanced Called ID with Call Management & ACR

Enhanced Caller ID with Call Management, ACR & Call Forwarding Don't Answer

Hunting

Star 98 Access

**ACR is Anonymous Call Rejection*

Unlimited Feature Package - Choose any Features

Monthly Fee per Line: \$9.00

Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976 and other Information Services.

Monthly fee per line:

Option 1 - \$5.50

Option 2 - \$5.50

Option 3 - \$5.50

Option 4 - No Charge

Option 5 - \$1.50

Option 6 - \$3.50

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.(N)
|
(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.14 Local Service Charges¹

(N)

	<u>Non-Recurring</u>	
	<u>Residential</u>	<u>Business</u>
Local Line New Installation, 1 st line	\$40.00	\$67.00
Local Line New Installation, additional lines	\$15.00	\$15.00
Line Change Charge, 1 st line (moves, transfers)	\$25.00	\$40.00
Line Change charge, additional lines	\$10.00	\$18.00
Feature Add or Change Charge	\$8.00	\$20.00
Premises Work Charge, 1 st 30 minutes	\$25.00	\$45.00
Premises Work Charge, additional 15 minutes	\$12.50	\$15.00
Dual service per line (same dial tone at 2 locations)	\$20.00	\$24.00
Network usage traffic survey report, per line	\$25.00	\$25.00
Directory Listing Change Charge	\$5.00	\$5.00
Busy Line Verification	\$2.50	\$2.50
Jacks & Wiring – Prewire (1 st operation)	\$75.00	\$75.00
Jacks & Wiring – Prewire (ea. additional)	\$30.00	\$30.00
Jacks & Wiring – Installation/rearrange (1 st time)	\$85.00	\$85.00
Jacks & Wiring – Installation/rearrange (additional)	\$40.00	\$40.00
Maintenance repair or replace, 1 st hour	\$110.00	\$110.00
Maintenance repair or replace, additional hour	\$46.00	\$46.00

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
|
(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.17 BusinessPoint PBX, (Cont'd.)

7.17.2 Rates

A. Monthly Service Fee per Line: BusinessPoint Basic

<u>Terms</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$29.00	\$33.00	\$48.50
1 Year	\$26.00	\$30.00	\$44.00
2 Year	\$24.00	\$28.00	\$43.00
3 Year	\$22.00	\$26.00	\$42.00

B. Usage Rate per Minute

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

C. Features

- For optional individual local calling features and feature packages, See Section 7.13¹.

(N)

- DIDs

Monthly Fee per DID ICB

- Complimentary Features – no charge

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

(N)

- Star Features - \$1.00 Per Occurrence

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

(N)

¹ Effective November 21, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.17 BusinessPoint PBX, (Cont'd.)

(N)

7.17.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

5. Standard Features - \$5.00 monthly fee per feature, per line

Call Block	
Call Forward Variable	Call Forwarding Variable Multi-Path
Call Forward Busy Line	Call Forward Busy Line Multi-Path
Call Forward Don't Answer	Call Forward Don't Answer Ring Control
Call Pickup	Call Forward Don't Answer Multi-Path Ring Control
Call Return	Preferred Call Forwarding
Call Selector	Remote Access to Call Forwarding
Call Trace	Speed Dialing - 8 Number
Call Waiting	Speed Dialing - 30 Number
Repeat Dialing	Selective Class of Call Screening
Three Way Calling	Three Way Calling with Transfer
User Transfer - Conferencing	User Transfer - Conference w/ Hold

6. Deluxe Features - \$7.50 monthly fee per feature, per line

Caller ID - Number Only
Caller ID - Name and Number
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID - Number Only (with ACR)
Enhanced Caller ID - Name and Number (with ACR)
Hunting
Star 98 Access

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.17 BusinessPoint PBX, (Cont'd.)

(N)

7.17.2 Rates, (Cont'd.)

C. Features, (Cont'd.)

7. Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976 and other Information Services.

Monthly fee per line:

Option 1 - \$5.50

Option 2 - \$5.50

Option 3 - \$5.50

Option 4 - No Charge

Option 5 - \$1.50

Option 6 - \$3.50

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.18 PrimaryAccess

PrimaryAccess combines local and long distance telephone service in one convenient package. Customers have the option of choosing between ISDN/PRI or Local T-1 service.

Local calls are billed in one (1) minute increments. IntraLATA long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All service requires a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

7.18.1 Terms and Conditions

- A. PrimaryAccess service is provided only via dedicated T-1 circuits and can be configured at Digital Trunks or PRI Trunks.
- B. Direct Trunk Overflow is not available in all serving areas.
- C. All calls originating on these circuits must be completed and billed to the customer by Access Point, Inc. calls cannot be sent to other carriers for completion or billing.
- D. International calls are billed at individual rates for each country per the published API World Access rate plan.
- E. Local or IntraLATA minutes included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
- F. Toll Free calls will be billed at the rate specified for interstate, IntraLATA and intrastate.

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.18 Primary Access, (Cont'd.)

(N)

7.18.2 Rates

A. Installation Fee

1 Year
\$7502 Years
\$5003 Years
\$0

B. Features

First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly
Caller ID Name and Number	\$25.00 per month
Direct Trunk Overflow	\$50.00 per path

C. T-1 Monthly Service Fee

Customers may choose from one of the Tier and Term Plan Options below. Tiers are equal to the number of circuits turned up on the T-1 facility for voice grade services.

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$428	\$389	\$369	\$349
Tier 2	\$440	\$400	\$380	\$360
Tier 3	\$450	\$409	\$389	\$369
Tier 4	\$460	\$418	\$398	\$378
Tier 5	\$470	\$427	\$407	\$387
Tier 6	\$479	\$435	\$415	\$395
Tier 7	\$484	\$440	\$420	\$400
Tier 8	\$498	\$452	\$432	\$412
Tier 9	\$508	\$462	\$442	\$422
Tier 10	\$517	\$470	\$450	\$430
Tier 11	\$527	\$479	\$459	\$439
Tier 12	\$537	\$488	\$468	\$448
Tier 13	\$547	\$497	\$477	\$457
Tier 14	\$553	\$502	\$482	\$462

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.18 PrimaryAccess, (Cont'd.)

(N)

7.18.2 Rates, (Cont'd.)

C. T-1 Monthly Service Fee, (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 15	\$560	\$509	\$489	\$469
Tier 16	\$566	\$514	\$494	\$474
Tier 17	\$571	\$519	\$499	\$479
Tier 18	\$577	\$524	\$504	\$484
Tier 19	\$583	\$530	\$510	\$490
Tier 20	\$589	\$535	\$515	\$495
Tier 21	\$594	\$540	\$520	\$500
Tier 22	\$601	\$546	\$526	\$506
Tier 23	\$607	\$551	\$531	\$511
Tier 24	\$612	\$556	\$536	\$516
Tier 25	\$618	\$561	\$541	\$521
Tier 26	\$624	\$567	\$547	\$527
Tier 27	\$571	\$572	\$552	\$532
Tier 28	\$635	\$577	\$557	\$537
Tier 29	\$642	\$583	\$563	\$543
Tier 30	\$647	\$588	\$568	\$548
Tier 31	\$653	\$593	\$573	\$553
Tier 32	\$658	\$598	\$578	\$558
Tier 33	\$665	\$604	\$584	\$564
Tier 34	\$670	\$609	\$589	\$569
Tier 35	\$676	\$614	\$594	\$574
Tier 36	\$682	\$620	\$600	\$580
Tier 37	\$688	\$625	\$605	\$585
Tier 38	\$693	\$630	\$610	\$590
Tier 39	\$699	\$635	\$615	\$595
Tier 40	\$706	\$641	\$621	\$601
Tier 41	\$711	\$646	\$626	\$606
Tier 42	\$717	\$651	\$631	\$611
Tier 43	\$722	\$656	\$636	\$616
Tier 44	\$730	\$663	\$643	\$623

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.18 Primary Access, (Cont'd.)

(N)

7.18.2 Rates, (Cont'd.)

C. T-1 Monthly Service Fee, (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 45	\$735	\$668	\$648	\$628
Tier 46	\$741	\$673	\$653	\$633
Tier 47	\$746	\$678	\$658	\$638
Tier 48	\$753	\$684	\$664	\$644
Tier 49	\$758	\$689	\$669	\$649
Tier 50	\$765	\$694	\$674	\$654
Tier 51	\$770	\$700	\$680	\$660
Tier 52	\$776	\$705	\$685	\$665
Tier 53	\$781	\$710	\$690	\$670
Tier 54	\$787	\$715	\$695	\$675
Tier 55	\$794	\$721	\$701	\$681
Tier 56	\$799	\$726	\$706	\$686
Tier 57	\$805	\$731	\$711	\$691
Tier 58	\$811	\$737	\$717	\$697
Tier 59	\$817	\$742	\$722	\$702
Tier 60	\$822	\$747	\$727	\$707
Tier 61	\$828	\$752	\$732	\$712
Tier 62	\$834	\$758	\$738	\$718
Tier 63	\$840	\$763	\$743	\$723
Tier 64	\$845	\$768	\$748	\$728
Tier 65	\$852	\$774	\$754	\$734
Tier 66	\$857	\$779	\$759	\$739
Tier 67	\$863	\$784	\$764	\$744
Tier 68	\$868	\$789	\$769	\$749
Tier 69	\$875	\$795	\$775	\$755
Tier 70	\$880	\$800	\$780	\$760
Tier 71	\$886	\$805	\$785	\$765
Tier 72	\$891	\$810	\$790	\$770
Tier 73	\$898	\$816	\$796	\$776
Tier 74	\$904	\$821	\$801	\$781
Tier 75	\$909	\$826	\$806	\$786

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.19 SinglePoint

(N)

SinglePoint is an Integrated T-1 service which combines local and long distance telephone service with high speed internet. Unlimited local and intraLATA calling are included with many features at no additional charge. This plan includes 4,000 Intrastate and Interstate minutes.

Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

7.19.1 Additional Rules and Regulations

- A. SinglePoint service is provided by dedicated T-1 Circuits and the Integrated T-1 monthly service fee includes 6 voice channels and your choice of 256K, 384K, 512K, 768K or 1024K internet access. A maximum of 14 voice channels may be ordered on SinglePoint.
- B. SinglePoint pricing Tiers are determined by customer location and bandwidth selected.
- C. SinglePoint service may be configured for POTS, Digital Trunks or PRI configuration.
- D. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- E. The 4,000 domestic long distance minutes included with the circuit must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
- F. Installation fee includes installing the circuit and the connecting/testing of the Access Point supplied hardware.
- G. Access Point equipment must be returned at the end of term agreement.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.19 SinglePoint, (Cont'd.)

(N)

7.19.2 Features included at no charge

900-976 Toll Block	Call Waiting
Caller Block	Hunting
Caller ID	Message Waiting Audible Indicator
Caller ID Blocking	Repeat Dialing
Call Forwarding	Speed Dialing
Call Return	Three Way Calling
Call Trace	
Call Transfer	

7.19.3 Toll Free Number and DID Charges

Toll Free Number Fee	\$3.00 per number, monthly
First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly

7.19.4 Additional Voice Channels

1 Year	\$29.95
2 Year	\$27.95
3 Year	\$25.95

7.19.5 Installation Fee

1 Year	\$750.00
2 Year	\$500.00
3 Year	\$0.00

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.19 SinglePoint, (Cont'd.)

(N)

7.19.6 T-1 Monthly Service Fee

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Tier 1	\$392	\$356	\$339	\$320
Tier 2	\$428	\$389	\$370	\$350
Tier 3	\$465	\$423	\$402	\$380
Tier 4	\$514	\$467	\$444	\$420
Tier 5	\$550	\$500	\$475	\$450
Tier 6	\$587	\$534	\$508	\$480
Tier 7	\$624	\$567	\$539	\$510
Tier 8	\$660	\$600	\$570	\$540
Tier 9	\$710	\$645	\$613	\$580
Tier 10	\$746	\$678	\$645	\$610
Tier 11	\$783	\$712	\$677	\$640
Tier 12	\$820	\$745	\$708	\$670
Tier 13	\$868	\$789	\$750	\$710
Tier 14	\$917	\$834	\$793	\$750
Tier 15	\$966	\$878	\$835	\$790
Tier 16	\$1015	\$923	\$877	\$830
Tier 17	\$1064	\$967	\$919	\$870
Tier 18	\$1113	\$1012	\$962	\$910
Tier 19	\$1162	\$1056	\$1004	\$950
Tier 20	\$1210	\$1100	\$1045	\$990

Pricing Tier will vary based on customer location and bandwidth selected.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONTD.)

7.20 FlexPoint

(N)

FlexPoint is an Integrated T-1 service which combines local and long distance telephone service with burstable high speed internet. Unlimited local and IntraLATA calling are included with many features at no additional charge. EUCL and PICC regulatory charges are included in the Monthly Service Fee but taxes apply to this service.

Local calls are billed in one (1) minute increments, long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

7.20.1 Terms and Conditions

- A. FlexPoint service is provided by dedicated T-1 circuits and the Integrated T-1 monthly service fee includes up to 24 voice channels.
- B. FlexPoint service is available for POTS, PRI, T-1 configuration.
- C. Voice traffic takes priority over data traffic. Each voice call utilized approximately 40K of bandwidth. Fax and modems may utilize up to 85K.
- D. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- E. International calls are billed at individual rates for each country per the published API World Access rate plan.
- F. Installation Fee includes installing the circuit and the connecting/testing of the Access Point, Inc. supplied hardware.
- G. API provided equipment must be returned at the end of the term agreement. Additional penalties will be assessed for non-returned or damaged equipment.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.20 FlexPoint, (Cont'd.)

(N)

7.20.2 Rates

A. Complimentary Features – no charge

900-976 Toll Block	Call Waiting
Caller Block	Hunting
Caller ID	Message Waiting Audible Indicator
Caller ID Blocking	Repeat Dialing
Call Forwarding	Speed Dialing
Call Return	Three Way Calling
Call Trace	Call Transfer

B. Installation Fees

Installation Fee 1 Year Term	\$750.00
Installation Fee 2 Year Term	\$500.00
Installation Fee 3 Year Term	\$0.00

C. Domain Names

Domain Name Registration	\$9.95 per year
Domain Transfer Fee	\$9.95 per year

D. Equipment Management

Equipment Management Fee	\$9.95 per month
--------------------------	------------------

E. DID Charges

Additional DIDs	\$0.20 per number monthly
-----------------	---------------------------

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.20 FlexPoint, (Cont'd.)

(N)

7.20.2 Rates, (Cont'd.)

F. Monthly Service Fee (includes up to 24 voice channels)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$461	\$419	\$399	\$379
Tier 2	\$472	\$429	\$409	\$389
Tier 3	\$483	\$439	\$419	\$399
Tier 4	\$494	\$449	\$429	\$409
Tier 5	\$505	\$459	\$439	\$419
Tier 6	\$516	\$469	\$449	\$429
Tier 7	\$527	\$479	\$459	\$439
Tier 8	\$538	\$489	\$469	\$449
Tier 9	\$549	\$499	\$479	\$459
Tier 10	\$560	\$509	\$489	\$469
Tier 11	\$548	\$498	\$488	\$478
Tier 12	\$554	\$504	\$494	\$484
Tier 13	\$561	\$510	\$500	\$490
Tier 14	\$568	\$516	\$506	\$496
Tier 15	\$574	\$522	\$512	\$502
Tier 16	\$581	\$528	\$518	\$508
Tier 17	\$587	\$534	\$524	\$514
Tier 18	\$594	\$540	\$530	\$520
Tier 19	\$601	\$546	\$536	\$526
Tier 20	\$607	\$552	\$542	\$532
Tier 21	\$614	\$558	\$548	\$538
Tier 22	\$620	\$564	\$554	\$544
Tier 23	\$627	\$570	\$560	\$550
Tier 24	\$634	\$576	\$566	\$556

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.20 FlexPoint, (Cont'd.)

(N)

7.20.2 Rates, (Cont'd.)

F. Monthly Service Fee (includes up to 24 voice channels), (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 25	\$640	\$582	\$572	\$562
Tier 26	\$647	\$588	\$578	\$568
Tier 27	\$653	\$594	\$584	\$574
Tier 28	\$660	\$600	\$590	\$580
Tier 29	\$667	\$606	\$596	\$586
Tier 30	\$673	\$612	\$602	\$592
Tier 31	\$680	\$618	\$608	\$598
Tier 32	\$686	\$624	\$614	\$604
Tier 33	\$693	\$630	\$620	\$610
Tier 34	\$700	\$636	\$626	\$616
Tier 35	\$706	\$642	\$632	\$622
Tier 36	\$713	\$648	\$638	\$628
Tier 37	\$719	\$654	\$644	\$634
Tier 38	\$726	\$660	\$650	\$640
Tier 39	\$733	\$666	\$656	\$646
Tier 40	\$739	\$672	\$662	\$652
Tier 41	\$746	\$678	\$668	\$658
Tier 42	\$752	\$684	\$674	\$664
Tier 43	\$759	\$690	\$680	\$670
Tier 44	\$766	\$696	\$686	\$676
Tier 45	\$772	\$702	\$692	\$682
Tier 46	\$779	\$708	\$698	\$688
Tier 47	\$785	\$714	\$704	\$694
Tier 48	\$792	\$720	\$710	\$700
Tier 49	\$800	\$727	\$717	\$707
Tier 50	\$806	\$733	\$723	\$713

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.20 FlexPoint, (Cont'd.)

(N)

7.20.2 Rates, (Cont'd.)

F. Monthly Service Fee (includes up to 24 voice channels), (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 51	\$813	\$739	\$729	\$719
Tier 52	\$820	\$745	\$735	\$725
Tier 53	\$826	\$751	\$741	\$731
Tier 54	\$833	\$757	\$747	\$737
Tier 55	\$839	\$763	\$753	\$743
Tier 56	\$846	\$769	\$759	\$749
Tier 57	\$853	\$775	\$765	\$755
Tier 58	\$859	\$781	\$771	\$761
Tier 59	\$866	\$787	\$777	\$767
Tier 60	\$872	\$793	\$783	\$773
Tier 61	\$879	\$799	\$789	\$779
Tier 62	\$886	\$805	\$795	\$785
Tier 63	\$892	\$811	\$801	\$791
Tier 64	\$899	\$817	\$807	\$797
Tier 65	\$905	\$823	\$813	\$803
Tier 66	\$912	\$829	\$819	\$809
Tier 67	\$919	\$835	\$825	\$815
Tier 68	\$925	\$841	\$831	\$821
Tier 69	\$932	\$847	\$837	\$827
Tier 70	\$938	\$853	\$843	\$833
Tier 71	\$945	\$859	\$849	\$839
Tier 72	\$952	\$865	\$855	\$845
Tier 73	\$958	\$871	\$861	\$851
Tier 74	\$965	\$877	\$867	\$857
Tier 75	\$971	\$883	\$873	\$863

Pricing will vary based on customer location and bandwidth selected.

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
 1100 Crescent Green, Suite 109
 Cary, North Carolina 27518



SECTION 9.0 - OPERATOR SERVICES

9.1 General

Operator Services will be furnished by Access Point's underlying carrier.

9.2 Local Operator Service

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as set forth in Section 9.2.1 following.

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 9.0 - OPERATOR SERVICES

9.2 Local Operator Service, (Cont'd.)

(N)

9.2.1 Local Per Call Service Charges

Calling Card

Customer Dialed

\$3.50

Operator Handled

\$3.95

Station-to-Station, Collect, Third Party Billed

Automated

\$3.50

Operator Handled

\$3.95

Person-to-Person

\$6.50

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 10.0 - LONG DISTANCE SERVICES, (CONT'D.)

10.6 Directory Assistance Charges

A charge per number requested will be \$2.49.

10.7 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other Interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Surcharge: \$0.65

(I)

10.8 Return Check Charge

(C)

A charge of \$25.00 will be assessed, in accordance with Kentucky law and Commission regulations, for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.

(C)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.3 Account Maintenance Fee

All Business Customers will be charged a monthly account maintenance fee on each monthly detailed invoice of \$3.95. If the customer has multiple invoices delivered to different service locations, a fee of \$1.95 will be charged for each detailed invoice. If the Customer elects to receive their monthly invoice electronically, the fee will be \$1.95 for both Single and Multi Location Business Customers Invoiced. The fee for Residential Customers is \$0.95.

11.3.1 Monthly Recurring Charges

Business Single Location	\$3.95
Business Multi Locations	\$1.95
Residential	\$0.95

11.4 Local Number Portability

Provides ability for Customers to retain their existing telephone number when moving to a new service provider.

	<u>Monthly Recurring</u>
Local Number Portability, per number	\$0.35

(N)

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.8 Busy Line Verification and Emergency Intercept Service

(N)

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

11.8.1 Rates

	<u>Per request</u>
Busy Line Verification	\$2.50
Emergency Interrupt	\$5.00

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.9 Public Telephone Surcharge

(N)

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call:

\$0.65

(N)

Issued: November 21, 2012

Effective: November 21, 2012

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



15.1 Special Promotions

15.2 Discounts

15.3 Individual Case Basis (ICB) Arrangements

$$\begin{array}{c} \text{(N)} \\ | \\ | \\ | \\ | \\ | \\ \text{(N)} \end{array}$$

Effective: November 21, 2012

TARIFF BRANCH
RECEIVED
November 21, 2012
11/21/2012
PUBLIC SERVICE
COMMISSION
OF KENTUCKY
KY11201